

Gas Fires

If you have a gas fire in your home, do not paint or varnish the casing. This could cause poisonous fumes that could damage your health.

Gas Hobs and Cookers

If you live in a flat, the law requires that any new gas hob or cooker has a flame supervision device fitted to shut off the supply and prevent a gas explosion or a fire if the flame is extinguished.

Make sure you check with us before you buy a new hob or cooker.

We do not recommend the use of gas cookers that incorporate a high level grill.

Cookers must be fitted with a stability bracket and must be fitted by a Gas Safe registered engineer.

Ochil View Housing Association Ltd.,
Registered Office: Ochil House, Marshall,
Alloa, Clackmannanshire FK10 1AB.

General Enquiries: 01259 722899
Fax: 01259 212728
Email: customerservices@ochilviewha.co.uk
Web: www.ochilviewha.co.uk

Honorary President: Jennifer, Lady Balfour of Burleigh, Chairperson: Margaret Baxter,
Chief Executive and Company Secretary: George Tainsh, MA Dip. TP

Ochil View Housing Association Limited is a registered society under the Co-operative and Community
Benefit Societies Act 2014 and with the Scottish Housing Regulator No HAL 213
Ochil View Housing Association Limited is a recognised Scottish Charity No. SC033130
Property Factor Reference PF000367



HAPPY TO TRANSLATE

Printed September 2020

Design: www.artisanoption.co.uk

Gas Safety in your Home



OCHIL VIEW
— Housing Association Ltd. —

Gas Safety in your Home

If your home has a gas supply, please read this leaflet.

We will explain how the central heating works and show you where the gas valve (the valve that can turn your gas supply on and off) is. Please ask us for more information, if you require it.

Annual Safety Checks

We have all gas appliances inspected and serviced once a year to make sure they work well and are safe to use. It is very important that you give access to your home for this inspection. If you do not let our tradesperson in, we may take further action to disconnect your gas supply or get a court order to get access to your home. The costs of this will be recharged to you and may be over £700.00.

The inspection will look at all gas appliances in your home. We will check if they are working properly and safely. If they are not, we will repair any appliance that we own, such as the central heating boiler, gas fire or any hob or oven we have provided.

If the appliance belongs to you, we will not carry out any repairs. Our contractors may give advice about the appliance. If it is not safe to use, they will tell you and fix a warning label to it. It is illegal to remove the label and use the appliance until the appliance has been made safe to use. You are responsible for arranging any repairs that are necessary.

Carbon Monoxide Poisoning

If a gas appliance is not working properly, a poisonous gas called Carbon Monoxide can build up in your home. You cannot see or smell this gas.

There are signs that you can see including

- Sooty stains above a gas fire.
- Sooty stains above the viewing window on a gas boiler.
- Yellow (not blue) flames.

If you do not allow access to your home for annual gas safety checks and servicing, you will put yourself and the other residents of your home at risk of carbon monoxide poisoning.

We have fitted Carbon Monoxide detectors in our homes. If this detector sounds you should

- Turn off all gas appliances straight away.
- Contact the Emergency Repairs Service.

We will always provide a carbon monoxide detector where there is a gas heating system.

What to do if you think you have a Gas Leak

You may be able to smell gas in your home. If this happens you should check if any gas appliance is turned on and not lit. If this has happened, you should open windows to allow the gas to escape. If you cannot find any reason why you can smell gas then you should

- Turn off the gas supply at the gas valve.
- Turn off all gas appliances.
- Put out all naked flames such as candles.
- Do not smoke.
- Do not turn any electrical appliance on or off.
- Use a torch, if you need to.
- Open doors and windows to let any gas out.
- Call Scottish Gas Network on **0800 111 999**.
- Contact the Association's Emergency Repairs Service on **0333 202 0708**
- If the smell is very strong, get everyone out of the house and let your neighbours know what is happening.